*Download, add your comment /question and email to* [*projectscaffold2021@gmail.com*](mailto:projectscaffold2021@gmail.com)

*Thank you for making a contribution!*

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| Best Practice Name: | Shift change procedures | Best practice number: | | 5050-005-019 | |
| 1. **Comment or Question** | | | | | |
| Great that psychological and social needs are included in the handover (the diary) in addition to care needs. Great that the birthdays of staff are also included in the diary! Can support authentic relationships. | | | | | |
| Organisation / Individual: | [**true2you**](https://www.true2you.co.za/person-directed-support/) | | Project Scaffold member number: | |  |
| 1. **Comment or Question** | | | | | |
| Comments made during Shareshop:  **MacCare:** Note and celebrate employees' children's birthday, which builds relationship between managemnet and staff.  **Medwell:** Birthdays are acknowledged by singing 'Happy Birthday' in 4 languages.  **Curas Senes:** Cup Cake for every person (residents and staff) on their birthday. | | | | | |
| Organisation / Individual: | MacCare, Medwell, Cura Senes | | Project Scaffold member number: | |  |
| 1. **Comment or Question** | | | | | |
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